



## Sunlight Financial SMS Terms of Service – Partner Communication

Sunlight Financial LLC (“Sunlight”) offers its solar and home improvement channel partners and their sales representatives (“Sales Representatives” or “you”) the ability to sign up to receive SMS text communications from Sunlight. Sunlight will use text messaging to communicate with you to inform you (a) about the status of your application to partner with Sunlight (“Channel Partner Application”), customers’ accounts, and Sunlight Rewards points and (a) about new products and services that will help you sell more with Sunlight.

Please read these terms and conditions carefully.

By opting-in to the Sunlight text messaging program, you expressly consent to receive text messages from Sunlight and others texting on its behalf, including text messages made with an autodialer, at the telephone number(s) that you provide. You may consent to receive text messages for all purposes, which includes account management purposes and to inform you about new products and services, or only for account management purposes. You may opt-out of these communications at any time. You are not required to consent to receive text messages to obtain goods or services from Sunlight.

You also accept and agree to be bound by these Terms & Conditions and our Privacy Policy, and any other applicable terms and agreements related to your use of Sunlight’s services.

### HOW TO OPT IN

You may opt in to receiving text messages by using any of the following methods:

- Selecting YES and providing your telephone number during the Channel Partner Application
- Selecting TEXT ME FOR ALL PURPOSES at Login of the Orange<sup>®</sup> Portal
- Selecting TEXT ME ONLY FOR ACCOUNT MANAGEMENT at Login of the Orange<sup>®</sup> Portal
- Changing your text messaging preferences on your User Profile in the Orange<sup>®</sup> Portal

### HOW TO OPT OUT

To opt-out from Sunlight’s SMS service you can text “STOP” in response to any message received from Sunlight from your mobile phone. You will be unsubscribed from the text program. You will receive one (1) SMS from Sunlight that confirms you have successfully opted-out. After that you will receive no more text messages from this system until you opt-in again. You can also choose to opt-out of receiving text messaging by changing your text messaging preferences on your user profile in the Orange<sup>®</sup> Portal. If you choose to opt-out, Sunlight will contact you through telephone calls and/or email correspondence to inform you about the status of your accounts.

### MESSAGE FREQUENCY

The number of text messages that you receive from Sunlight will vary depending on the number of customers you have and whether you agree to receive text messages regarding new products and services from Sunlight. Messages may be recurring based on your selection. You will receive no more than four (4) advertising messages per month.

## COST

Message and data rates may apply to each text message sent or received in connection with Sunlight's text messages, as provided in your mobile telephone service rate plan (please contact your mobile telephone carrier for pricing plans), in addition to any applicable roaming charges. Sunlight does not impose a separate fee for sending Sunlight text messages.

## HOW TO GET HELP OR SUPPORT

To get help at any time, you can email us at [support@sunlightfinancial.com](mailto:support@sunlightfinancial.com) or call us toll free at (888) 850-3359. You can also text "HELP" from your phone to any text messages you receive from Sunlight.

## SUPPORTED CARRIERS

Supported carriers may change from time to time, but currently Sunlight supported carriers include AT&T, T-Mobile USA, Verizon Wireless, and Sprint, among others.

## YOUR MOBILE TELEPHONE NUMBER

You represent that you are the account holder for the mobile telephone number(s) that you provide. You are responsible for notifying Sunlight immediately if you change your mobile telephone number. You may notify Sunlight of a number change by calling Sunlight's applicant support line at [\(888\) 850-3359](tel:888-850-3359) or emailing [support@sunlightfinancial.com](mailto:support@sunlightfinancial.com). This clause does not apply to deactivations of mobile telephone numbers.

## PRIVACY POLICY

Sunlight values our partners and respects your privacy. You can view our Privacy Policy [here](#).

## **SUNLIGHT FINANCIAL SMS TERMS OF SERVICE – CONSUMER APPLICANT COMMUNICATION**

Sunlight Financial LLC ("Sunlight") offers its consumer applicants ("applicants" or "you") the ability to sign up for SMS text communications regarding the management of their solar or home improvement loans. This will allow applicants to receive information about the status of their loans and to offer feedback about Sunlight. Please read these terms and conditions carefully.

By opting-in to the Sunlight text messaging program, you expressly consent to receive nonmarketing text messages from Sunlight and others texting on its behalf, including text messages made with an autodialer, at the telephone number(s) that you provide. You may opt-out of these communications at any time.

You also accept and agree to be bound by these Terms & Conditions and our Privacy Policy, and any other applicable terms and agreements related to your use of Sunlight's services.

## HOW TO OPT IN

You may opt in to receiving text messages by using any of the following methods:

- Selecting OPT IN on your Credit Application to receive text messages
- Texting "Start" to the short code 77450

## HOW TO OPT OUT

To opt-out from Sunlight's SMS service you can text "STOP" to the short code 77450 from your mobile phone. You will be unsubscribed from the text program. You will receive one (1) SMS from Sunlight that confirms you have successfully opted-out. After that you will receive no more text messages from this system until you opt-in again. You can also choose to opt-out on the credit application. If you choose to opt-out, Sunlight will contact you through telephone calls and/or email correspondence to obtain your authorization to complete aspects of the transaction.

## MESSAGE FREQUENCY

The number of text messages that you receive from Sunlight will vary depending on the terms of your solar project. Messages may be recurring based on your loan product. You will receive a maximum of four (4) messages per month.

## COST

Message and data rates may apply to each text message sent or received in connection with Sunlight's text messages, as provided in your mobile telephone service rate plan (please contact your mobile telephone carrier for pricing plans), in addition to any applicable roaming charges. Sunlight does not impose a separate fee for sending Sunlight text messages.

## HOW TO GET HELP OR SUPPORT

- To get help at any time, you can email us at [support@sunlightfinancial.com](mailto:support@sunlightfinancial.com) or call us toll free at (888) 850-3359.
- You can also text "HELP" from your phone to the short code 77450.

## SUPPORTED CARRIERS

Supported carriers may change from time to time, but currently Sunlight supported carriers include AT&T, T-Mobile USA, Verizon Wireless, and Sprint, among others.

## YOUR MOBILE TELEPHONE NUMBER

You represent that you are the account holder for the mobile telephone number(s) that you provide. You are responsible for notifying Sunlight immediately if you change your mobile telephone number. You may notify Sunlight of a number change by calling Sunlight's applicant support line at (888) 850-3359 or emailing [support@sunlightfinancial.com](mailto:support@sunlightfinancial.com). This clause does not apply to deactivations of mobile telephone numbers.

## PRIVACY POLICY

Sunlight values our applicants and respects their privacy. You can view our Privacy Policy [here](#). We collect applicant information to process your loan application and to obtain your authorization to disburse money to your contractors. Sunlight recognizes that it must maintain and use applicant information responsibly.